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## AMATEUR RADIO SERVICE WEBSITE REDESIGNED

New design provides faster access to licensing and filing information

As part of the continuing effort to enhance web-based services for the public, the FCC's Wireless Telecommunications Bureau announces the creation of a new layout for the Amateur Radio Service website at <a href="http://wireless.fcc.gov/services/amateur">http://wireless.fcc.gov/services/amateur</a>. The retooled structure breaks out topics more clearly, emphasizes the most frequently sought information, and uses distinct sectioning and summaries to help users scan the site more quickly.

Among the information most requested by amateur radio operators is licensing policies and procedures and instructions on how to perform common filing tasks. These topics now reside in two new sections prominent on the home page.

Under "Licensing", users will now find direct links to information on

- The Licensing Process
- Exams and Exam Fees
- Volunteer Examiners (VEs)
- Volunteer Examiner Coordinators (VECs)

Under "Common Filing Tasks", users can link to specific help on just the single tasks they may need to perform, including

- Changing an Address
- Checking an Application Status
- Obtaining a Vanity Call Sign
- Renewing a License
- Replacing a License

The new design clusters Public Notices, News Releases, and other officially released documents affecting amateur radio operators on the right side of the page. On the left side of the page, the new navigation

reflects restructured and easier-to-read information on the Amateur Radio Service, the Sequential Call Sign System, Vanity Call Signs, and Communications Policies.

The new design is a part of the Wireless Telecommunications Bureau's continuing effort to meet the needs of the Amateur Radio Service operators as identified in focus groups, letters, phone calls, and emails.

Licensees who have bookmarked the Amateur Radio Service website should note that the URL has changed to <a href="http://wireless.fcc.gov/services/amateur">http://wireless.fcc.gov/services/amateur</a>. The site launched on Wednesday, February 20, 2002.

For questions or comments concerning the website, contact Bobby Brown at (202)418-0539 (e-mail: <a href="mailto:babrown@fcc.gov">babrown@fcc.gov</a>) or Jennifer Bush at (202)418-0586 (e-mail: <a href="mailto:jbush@fcc.gov">jbush@fcc.gov</a>).

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